	INGRAIN GLOBAL STANDARD PRIVATE LIMITED	Format No.	IGSPL-D-03
		Rev. No.	00
	Impartiality Undertaking Policy	Date	01.02.2022

Impartiality Undertaking Policy

1. Purpose

The purpose of this policy is to establish and maintain the impartiality of **Ingrain Global Standard Private Limited** in accordance with the requirements of **ISO/IEC 17021:2018**.

2. Commitment to Impartiality

Ingrain Global Standard Private Limited is committed to ensuring impartiality in all of its certification activities. We will not allow commercial, financial, or other pressures to compromise the impartiality of our certification processes.

3. Organizational Structure

Ingrain Global Standard Private Limited shall maintain an organizational structure that safeguards impartiality by separating certification activities from any other activities that may pose a conflict of interest.

4. Independence and Objectivity

Our certification body shall ensure that all personnel involved in certification activities remain independent and objective, free from influences that could compromise their impartiality.

5. Confidentiality

We shall maintain the confidentiality of all information related to certification activities to prevent conflicts of interest or any unauthorized disclosure of information.

6. Managing Conflicts of Interest

Procedures shall be established to identify, evaluate, and address conflicts of interest that could arise from any source.

7. Competence and Training


We shall ensure that all personnel involved in certification activities are competent and receive appropriate training in impartiality matters.

8. Monitoring and Review

Regular monitoring and review of our certification processes will be conducted to identify and rectify any potential threats to impartiality.

9. Communication

Ingrain Global Standard Private Limited shall communicate its commitment to impartiality to all relevant parties, including clients, staff, and stakeholders.

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10. Non-Discrimination

We will not discriminate against any applicant or certified organization based on any unfair criteria.

11. Records and Documentation

Accurate and comprehensive records shall be maintained to demonstrate our impartiality commitment.

12. Complaints and Appeals

Procedures for addressing complaints and appeals related to impartiality shall be established and communicated.

13. Continuous Improvement

We are committed to continuously improving our impartiality policies and processes.

14. Review and Update

This policy shall be reviewed periodically to ensure its effectiveness and relevance.

15. Compliance with ISO 17021

Ingrain Global Standard Private Limited acknowledges its responsibility to comply with ISO/IEC 17021:2018 and any applicable accreditation requirements regarding impartiality.

16. Responsibility

The top management of **Ingrain Global Standard Private Limited** is responsible for the implementation, maintenance, and continual improvement of this policy.

This impartiality undertaking policy will serve as a foundation for our certification activities, ensuring that they remain impartial, fair, and free from any undue influence. It will be communicated to all relevant parties and made available to the public.

M. Ibrahim

M. IBRAHIM COMPLIANCE DIRECTOR

