# INGRAIN STANDARD ASSESSMENT LLP

System Redefined...



**CORPORATE PROFILE** 

### PROFILE -CERTIFICATION BODY



IGS Assessment is one of the leading International certification body operating in South India, from the city of Madurai with rich Cultural influence and heritage. IGS had worked with major Metal and rubber industries and valuable clients around south India.

IGS Assessment is established as an independent certification with its main objective to safeguard life, property and environment through quality assurance and total quality management .IGS Assessment has been providing their value added certification services to the Government, Public and Private Sector Organizations involved in various areas/activities. It is a professional organization backed by devoted, highly qualified and experienced personnel. We provide a wide spectrum of customer oriented certification services in an efficient and cost effective manner. IGS Assessment shall create an environment where each employee contributes to all aspects of our business process and shall strive for continuous improvement to meet with customer Satisfaction by having a strong feedback system from clients, auditors and certification staff. IGS Assessment ensures that its services are available to all its clients and these services are not based on undue financial or any other consideration. IGS Assessment ensures that all its procedures /guidelines operate in a non discriminatory manner etc.

### PROFILE - INTERNATIONAL ACCREDITATION BODY

Operating in over 25 countries worldwide, ASCB(E) is thought to be the largest independent accreditation body in the world. Established in 1995, the organisation has been a persistent pioneer in the field of accreditation, well known and respected for its combination of innovative and user-friendly business acumen and its respect for the vigorous maintenance of integrity and Impartiality that is the hallmark of the quality assurance profession.



Accreditation is a formal, third party means of assessing the Technical competence and integrity of a Certification Body. IGS Assessment operates an independent Certification and Auditing department. All relevant activities of IGS operate to the ISO 17021: 2015 standard and QMS is accredited by the ASCB, a UK Accreditation Body which is respected for its integrity and impartiality throughout the World. Utilizing a quantitative evaluation of Conformity to constantly monitor and assess the performance of its accredited members, ASCB also provides a high level of assurance to organizations that they are successfully assessed against the requirements of the Standards to which they are Accredited. ASCB is a member of the Global Accreditation Forum (GAF) which promotes the best practices in quality assurance, and operates with its own standards and procedures based on the needs of international accreditation. Any disputes between an Accredited certification body and a registered organisation may always be referred to the GAF for review.

### **Management System Certification**

Any organization said to follow International Standards has been identified in different case studies done by well known Companies revealed a considerable increase in productivity, customer satisfaction and enhanced performance. Many companies Would have their own standards, structures and procedures which by knowingly or unknowingly would have minute gaps or flaws within them which could not be easily identified. Effective implementation of International Standards will have considerable impact in all facets of an organization.

Sound quality assurance system makes it essential for the industries to maintain uniform quality system standards. Company standardization is now an important effective management tool for improving quality and productivity. Quality and standardization are the two essential pre-requisites for a company to market its products and services in the competitive business environment. Quality thus begins with standards. Quality encompasses safety, reliability, durability, performance and acceptability of products by consumers. Hence, quality needs are to be built in the product during research, design, development and production and in fact the foundation on which quality is built in the standards.

# **System Certification Services Includes**

ISO 9001 - Quality Management System

ISO 14001 - Environmental Management System

OHSAS 45001- Occupational Health and Safety

Management System

**HACCP** - Hazard Analysis Critical Control Points

GMP - Goods Manufacturing Practice

FSMS - Food Safety Management System

HALAL



# What Are 10 Reasons Why You Need ISO 9001 Certification?

- 1. Meet Customer Requirements
- 2. Get More Revenue and Business from New Customers
- 3. Improve Company and Product Quality
- 4. Increase Customer Satisfaction with your Products
- 5. Describe, Understand, and Communicate Your Company Processes
- 6. Develop a Professional Culture and Better Employee Morale
- 7. Improve the Consistency of Your Operations
- 8. Focus Management and Employees
- 9. Improve Efficiency, Reduce Waste, and Save Money
- 10. Achieve International Quality Recognition

### **Benefits of ISO**





## **To Customers**

Product conforming to the requirements

Dependable and reliable product Improved supply

Less noncompliance

Competitive pricing

Favorable response to changes

# **To Organization**

Reduced rejection rate
Improved operational results
Consistency in output
Improved customer satisfaction
Increased market share
Increased return on investment





# **To Employees**

Defined roles and responsibilities
Increased job satisfaction
Improved morale
Better working conditions
Involvement
Pride



Stability Growth

Partnership and mutual understanding





**To Society** 



Fulfillment of legal and regulatory requirements

Improved health and safety

Reduced environmental impact

# **Engineering**

Engineers of all disciplines require accuracy and efficiency, and they must maintain a reputation amongst potential contractors for consistency.



#### Benefits of ISO 9001 for engineering firms

Building quality assurance into the service offering is crucial for engineering firms, it demonstrates an ability to identify potential hazards and inefficiencies and develop plans to mitigate these risks. It is these kinds of assurances that can help differentiate yourself in a crowded market.

#### **Manufacturing**

Manufacturing processes are becoming more streamlined and automated. This represents a strong push forward for the industry and it is important for Automotive manufacturers to achieve the highest standards possible in quality and efficiency.



#### Benefits of ISO 9001 for automotive manufacturers

By implementing quality management systems, manufacturing firms can communicate value to their markets, especially when foreign competitiveness is steadily increasing. Plus, safety standards are placed under the microscope to see what could be improved in the long term.

#### **SERVICE SECTOR**



In most service companies, the availability of procedures is scarce creating processes that are broken and reduce the company's ability to improve. However service companies do not have equipment that breaks down, have downtime, or product that needs to be reworked, they tend to think that they are doing well. Imagine how much better they could do if they will formalize the processes in place and

measure those processes? Improvements will happen and employees will feel empower to excel.

#### Benefits of ISO 9001 for Service Sector

Based on the points made above, you can see that regardless whether you are making widgets or providing data services, having an ISO 9001 certification will provide your company with a boost over the competition.

#### **Technology services**

The growth in demand for tech-based services of late has seen a rapid increase in businesses offering services such as IT systems, cloud-based software and digital support. In response to the increase in demand, the relatively young tech sector is maturing quickly. Businesses are not only providing more innovative products and services, they are also becoming more sophisticated in a competitive sense.



#### Benefits of ISO 9001 for tech-based firms

ISO 9001 requires comprehensive documentation, standard operating procedures and disaster recovery plans. This helps technology firms streamline complex internal processes and systems, in turn producing more streamlined and effective output.

#### **Food Industries**



An organization to understand what traditional quality assurance and preventive of food safety measures should be implemented within their industry.

#### **Benefits of ISO for Food Industries**

Higher quality jobs in the food industry increased company profits

Potential increased economic growth

Insurance of safer food

Reduction in rates of food borne disease

More efficient documentation of techniques, methods and procedures.

#### **Health Care**



The importance of the healthcare industry within the community cannot be overstated; it plays such a vital role in all of our lives and we all rely on quality services day in, day out.

#### Benefits of ISO 9001 for healthcare providers

As such, ISO 9001 can provide a powerful evaluation and assessment of the current standards in areas such as health care facilities (hospitals, Caged care), pharmaceutical manufacturing, ambulance and emergency services. The more effective and efficient our healthcare operations are, the more we benefit as a community.

#### The Educational Sector

The educational institutes and training centers are losing the precise standards, and are being considered like an ordinary economic sector. Educational institutes like schools, Universities, and Training centers are expected to perform at high level, provide quality services and behave professionally.



#### **Benefits of ISO 9001 for Educational Sector**

Improves the operational culture of a school to achieve a level of acceptable excellence In terms of administrative processes, a clearer and more systematic approach to educational operation

Provides on-going feedback as to how well schools and their staff are performing with management

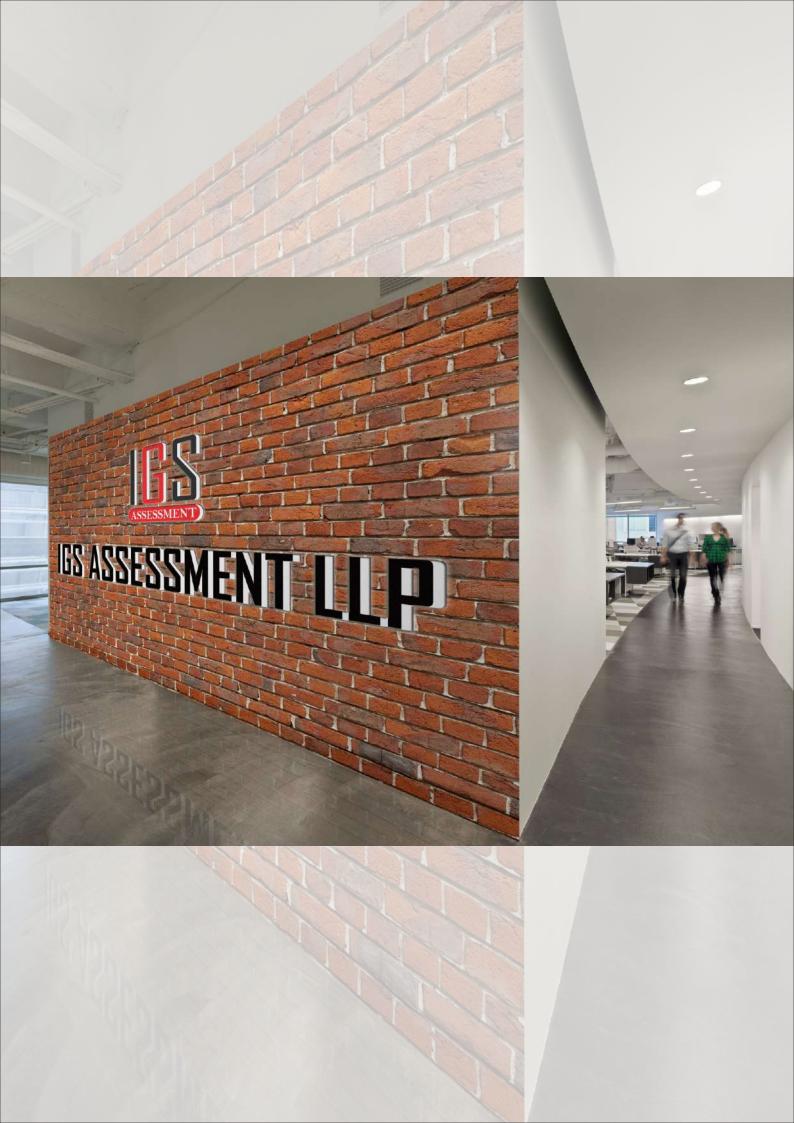
An attitudinal shift in staff members to quality-related issues in day-to-day work processes and thus enables organizations to better operate in terms of customer (student) satisfaction



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Our IGS Assessment team





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